**Case Study: Rapid Project Assessment & Rescue,
Transforming a Public Body to being 'Process-based'**

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Rapid Project Assessment & Rescue

The Brief: Transforming a Public Body to being 'Process-based', on time and to deadline

Our client, a public sector body, had invested in the development of a 'shared service strategy'. This strategy meant that the whole organisation of c. 2,500 would move from being a 'legacy environment and function-based organisation' to a new ERP software system and a process-based organisation.

Four months prior to going live, management became concerned about the readiness of the IT team to support the new, remodelled organisation. It engaged Torque Management to assess the IT readiness and capability, and to make recommendations that would safeguard the published "go live" date for the new system.

Our Approach & Methodology

Torque Management applied its Independent Verification and Validation methodology to assess all aspects of the technology, the IT sub-projects and the supporting IT services. The assessment revealed a number of weaknesses that needed to be tackled (remediated) to ensure that the overall project would not be jeopardised.

Working with the shared services director, executive management and the IT function, Torque Management provided three senior IT professionals to work intensively for a period of three months with the existing team to mitigate or eliminate the threats to project success. The areas of risk and challenges were diverse and included: re-implementation of a storage area network, separation of duties and introduction of controls between development and non-development IT staff; development and implementation of key processes, e.g. change control, security management, back-up management and control; sourcing and implementation and testing of communications to remote areas.

The Outcome

Torque Management successfully completed all of the agreed actions and following a final assessment, the new system went 'live', meeting its original target date.

Further Outcomes

Torque management has since gone on to create a Rapid System™, a process-led methodology that accelerates delivery of IT and ERP project delivery. Find out more about Rapid System™ on www.torquemanagement.com.

For more information on how we can help your organisation visit
www.torquemanagement.com